



དཔལ་ལུན་འབྲུག་གཞུང་།
འཛིགས་མེད་ཇོ་མཆོད་དབང་ལྷུག་རྒྱལ་ཡོངས་གཙོ་བོའི་མེད་མོན་ལེན་ཁང་།
ཐིམ་ཕུག་།
ROYAL GOVERNMENT OF BHUTAN
Jigme Dorji Wangchuck National Referral Hospital
THIMPHU BHUTAN



PUBLIC NOTICE

This is to inform general public that JDWRH has arranged teleconsultation services for during the lockdown period to ensure medical services are available everyday from 9am-5pm. The same earlier department's appointment numbers are now used for teleconsultation services. All are requested to note the following:

1. Patients with new health issues are requested first contact General OPD (GOPD).
2. Patients who are already managed by other specialists can contact the specialized services.
3. The doctors of respective departments will respond to all types of queries related to health services.
4. Doctors will make assessment of the patient's condition over the phone and based on the severity of the condition, medical prescription will be provided and directed to pharmacy **OR** to visit emergency department.
 - 4.1. If directed to Pharmacy, medicines will be delivered home, provided that the patient resides within the catchment area of JDWRH hospital, otherwise arrangement will be made through nearby satellite clinic to deliver the medicine.
 - 4.2. If the patient is required to come to Emergency, the patient will receive SMS, which can be used as movement pass to the hospital using private car if not qualified for 112-ambulance services.
5. People experiencing domestic violence & sexual violence needing healthcare information & services can contact OSCC.
6. Community Health can be contacted for immunization, antenatal, family planning, postnatal (mother & child). Pap smear results will be communicated over phone and advised accordingly.
7. The details of the relevant contact numbers are provided below:

SN	Clinical Department	Phone number (Call 9am-5pm)
1	General OPD	77119017 / 77119018
2	Medical	17841106 / 77764045
3	Pediatrics	17841100 / 77858802
4	Dermatology	17841101 / 77858803
5	Orthopedic	17841102 / 77858807
6	Psychiatry	17841103 / 77858806
7	Surgery	17841104 / 77858801
8	Gynecology & Obstetrics	17841105 / 77764042
9	Ear Nose Throat (ENT)	17841107 / 77764041
10	Ophthalmology (Eye)	77858804
11	Physiotherapy	17897233
12	Dentistry	77858805 / 17841108
13	One Stop Crisis Center (OSCC)	77119024
14	Community Health	17251396
15	Pharmacy	77119021 / 77119022