



Digital Literacy Survey

This survey is to be undertaken by all the health professionals (Doctors, DHOs, Nurses, Technicians, and HAs etc.) and MoH officials who work in or deal with health facilities (Hospitals, BHUs, Clinics etc.). Please tick the appropriate option.

The project prefers survey be submitted online but in case there are challenges in submitting it online due to certain limitations, please fill up in the hard copy (pdf) and submit it via email, whats app or wechat to address below on or before 20/07/2020:

- email: dlhadon@gmail.com
- whats app: 17636848 (Dee_lha)
- wechat ID: deetee606

or

- email: sangaydorji@health.gov.bt
- whats app: 17469702 (sangayd7)
- wechat ID: sangtSe123

1. **Name:**
2. **Gender:**
 Male:
 Female:
3. **Employee ID (Blank if not applicable):**
4. **Citizenship ID No.: (In case CID is not available, please provide passport no/work permit no., pass etc):**
5. **Designation:**
6. **Mobile number:**
7. **Please provide your Official Email (If you don't have please write NA):**
8. **Please provide your Personal email (If you don't have please write NA):**
9. **Program/ Division/ Office/ Health Facility (Hospital, BHU, Clinic):**
10. **Dzongkhag:**

11. Gewog/ Thromde:

12. What age brackets are you in? (Please select one)

- 24 and below
- 25-44
- 45-64
- 65-74
- 65+

13. Do you have a computer at home?

- Yes
- No

14. How would you rate your computer skill level? (Please select one)

- Basic (Knows the basic task like formatting, editing and printing documents)
- Intermediate (knows how to work with all the Microsoft office such as word, excel and power point)
- Advanced (knows programming and can develop system)

15. How often do you use a computer? (Please select one)

- Always (Thrice a day)
- Sometimes (Thrice in a week)
- Never

16. What do you usually use computer for?

- Personal
- Work
- Both

17. Did you undertake any computer training?

- Yes
- No

18. Do you own a smart phone?

- Yes
- No

19. Do you use any of the following social apps? (Answer can be more than one)

- Twitter
- Line
- Telegram
- Facebook
- Wechat
- Whatsapp

- Google Hangouts
- Zoom
- Others

20. Are you provided with Desktop/PC/Laptop in your office/Health facility?

- Yes
- No

21. If you are provided with PC/Laptop, can you use it for doing official work such as drafting reports, correspondence and using system?

- Yes
- No

22. Are you also familiar with following Google App applications? (Answer can be more than one)

- Google Docs
- Google Sheets
- Google Slides
- NA

23. Are you familiar with any of the health system (IT) in Bhutan?

- Yes
- No

24. How many systems are you aware of that health sector is using? Name it.

25. If you are aware, are you using any of the system? Please name the system/s if you use any?

26. If you are provided with adequate training, can you use patient information system or medical record system?

- Yes
- No (If no please explain in the remarks)

27. Do you interact with dzongkhag IT/ Do you get their support?

- Yes
- No

28. Do you have internet connection at your office?

- Yes
- No

29. Do you have wifi at your office?

- Yes
- No

30. Do you use 3G or 4G?

- 3G
- 4G
- Both

31. Are you provided with things mentioned below? (Answer can be more than one)

- Laptop
- Desktop
- NA

Any remarks (Such as requirement of specific IT training, systems or network):